

SUPPLY CHAIN CANADA

LEADERSHIP SERIES

HEALTHCARE SECTOR

November 9, 2021 | Zoom Platform

TITLE PARTNERS:

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AGENDA

8:45 AM

Welcome and Opening Remarks

9:00 – 10:30 AM

Align a Supply Chain Strategy to Maximize Long Term Success in Reducing Cost and Improving Outcomes

Canada's healthcare system is both complex and interdependent where hospitals, provincial agencies, long term healthcare, public health and primary care all play a critical role. A significant continuing issue is the lack of integration across the system, which ultimately impacts the patients. A leading supply chain system can contribute to healthcare innovation, look out for technological changes, lower healthcare costs, and improve patient outcomes. This panel will discuss:

- How to align your efforts with organizational and system goals to improve key performance indicators and secure cost savings?
- How to develop a comprehensive roadmap for future to achieve your organization's overarching cost and outcome goals?
- What changes are needed in procurement practices to help deliver value and improve patient outcomes?
- How can the performance progress towards outcomes be measured? What are the common metrics and benchmarking tools?



Jitendra Prasad
*Chief Program Officer,
 Contracting, Procurement &
 Supply Management
 Alberta Health Services*



Dale Thomson
*Vice President, Sourcing
 Plexxus*



Scott MacNair
*EVP, Business Operations
 Provincial Health Services
 Authority, BC*



Dr. Alex D. Mitchell
*VP, Clinical, Healthcare
 Nova Scotia Lands*



Dov Klein
*Vice President, Value-Based Care,
 Population Health and Value
 Based Health Systems*
Ontario Health



Moderator: Angela Ma
Partner, Consulting & Deals
PwC

10:30 – 10:45 AM
Break

10:45 – 11:45 AM
Sustainable Supply Chain Operations

Sustainability is a core pillar in long term strategy for supply chains. It is important to embed sustainability into your culture and operations and engage your suppliers with your vision and targets to help you achieve your goals.

- What is a sustainable health system?
- How are you embedding sustainability in your supply chains by managing risks and adopting corporate commitments to human rights, ethics, environment and sourcing?
- How do you build a successful sourcing strategy based on traditional value for money and both social and environmental sustainability?
- How do you develop meaningful key performance indicators for healthcare procurement for sustainable procurement?
- What role does procurement play in decreasing the carbon footprint in collaboration with suppliers?
- How can an inclusive procurement strategy deliver value?
- Integrating supplier diversity & inclusion functions within procurement is important, why?



Patricia Moser
Principal
i3 Advantage



Ed Rubinstein
*Director, Environmental Compliance,
 Energy & Sustainability*
University Health Network



Christine Donaldson
Vice President, Pharmacy
HealthPRO



Moderator: Neil Ritchie
Executive Director
Canadian Coalition for Green Health

11:45 AM – 12:15 PM
Lunch Break

12:15 – 1:15 PM

Managing Supplier Risks Effectively and Developing Strategic Supplier Relationship

Supplier partnerships when aligned around common values and interests, benefit all parties from the increase in shared accountability and the development of more tailored, effective supply chain solution.

- Engage suppliers and nurture relationships to ensure effective partnerships and risk prevention.
- Challenges companies face when looking to drive performance improvements in their supply base.
- What have you done to benchmark your supplier contributions and how has it contributed to your success?
- Supplier relationship management is important not only to the business but to the community and economy, what are your thoughts on this?
- Why should suppliers be seen as strategic partners who can drive product design, long term suitability, business continuity and growth?
- How do you make sure that your procurement complies with all relevant legal and regulatory requirements? How do you deal with conflict-of-interest concerns with clinicians who have research arrangements with suppliers?



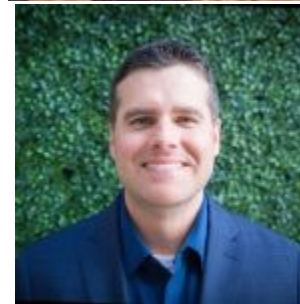
Robin Simons
Director Procurement & Supply Chain
Hamilton Health Sciences



Pooja Nagra
Director, Supplier Relationship Management
OECM



Tammy Quigley
VP, Operations
Shared Service West



Moderator: Danny Shields
VP, Industry Relations
Avetta

1:15 – 1:30 PM

Break

1:30 – 2:30 PM

Becoming Resilient and Establishing an Effective Continuity Process

Supply chain resilience in navigating disruptions and meeting customer needs were brought to forefront during the pandemic. Ensuring the effectiveness of supply, maintenance of a product and continuity of services remains a major challenge.

- What is the role of the procurement organization?
- How can procurement be more proactive in identifying and mitigating risk exposure?
- What are the risks associated with global sourcing?
- How to manage supply disruptions and shortages to ensure patient satisfaction?
- Develop a business continuity plan to ensure effective supply chain operations and disaster recovery plans.
- Solutions to ensure supply continuity.



Maria Cendou
Director, Provincial Supply Chain
Shared Health (Manitoba)



Tony Williams
Provincial Supply Chain Director
Central Health (NL)



Colleen Metge
Associate Professor, Department
of Community Health Sciences
University of Manitoba



Moderator: Nancy L. Pakieser
Digital Health Strategist, CISOM &
Supply Chain
HIMSS

2:30 – 2:45 PM
Break

2:45 – 3:45 PM
Building Data Driven Supply Chains to Maximize Operational Excellence

Adoption of cloud-based technologies that can be coupled with supply chain data will drive transparency and insights needed to help make informed decisions and reduce cost of patient care.

- Leverage analytics to better understand product utilization and total cost of care.
- Utilize data to identify clinical variation, establish clinical integration, and optimize physician engagement.
- Improve analytics to enhance supply chain operations and logistics.
- Leverage data standards to manage and control product inventory and locate information.
- Collect more complete and accurate data that can be shared with suppliers
- Guide supply chain procurement and category management decisions



Jeff Porubcansky
VP, Services & Healthcare
Solutions
Cardinal Health



John Mavriyannakis
Interim Lead, Strategy and
Information Technology
Supply Ontario

More to Come...

3:45
Closing Comments

4:00 – 5:00 PM
Networking