

AGENDA

8:45 AM

Welcome and Opening Remarks

9:00 - 10:30 AM

Align a Supply Chain Strategy to Maximize Long Term Success in Reducing Cost and Improving Outcomes

Canada's healthcare system is both complex and interdependent where hospitals, provincial agencies, long term healthcare, public health and primary care all play a critical role. A significant continuing issue is the lack of integration across the system, which ultimately impacts the patients. A leading supply chain system can contribute to healthcare innovation, look out for technological changes, lower healthcare costs, and improve patient outcomes. This panel will discuss:

- How to align your efforts with organizational and system goals to improve key performance indicators and secure cost savings?
- How to develop a comprehensive roadmap for future to achieve your organization's overarching cost and outcome goals?
- What changes are needed in procurement practices to help deliver value and improve patient outcomes?
- How can the performance progress towards outcomes be measured? What are the common metrics and benchmarking tools?



Scott MacNair EVP, Business Operations Provincial Health Services Authority, BC



Dr. Alex D. Mitchell
VP, Clinical, Healthcare
Nova Scotia Lands



Dov Klein Vice President, Value-Based Care, Population Health and Value Based Health Systems Ontario Health



Dale Thomson *Vice President, Sourcing* **Plexxus**



Moderator: Angela Ma Partner, Consulting & Deals PwC

10:30 - 10:45 AM Break

10:45 – 11:45 AM Sustainable Supply Chain Operations

Sustainability is a core pillar in long term strategy for supply chains. It is important to embed sustainability into your culture and operations and engage your suppliers with your vision and targets to help you achieve your goals.

- What is a sustainable health system?
- How are you embedding sustainability in your supply chains by managing risks and adopting corporate commitments to human rights, ethics, environment and sourcing?
- How do you build a successful sourcing strategy based on traditional value for money and both social and environmental sustainability?
- How do you develop meaningful key performance indicators for healthcare procurement for sustainable procurement?
- What role does procurement play in decreasing the carbon footprint in collaboration with suppliers?
- How can an inclusive procurement strategy deliver value?
- Integrating supplier diversity & inclusion functions within procurement is important, why?



Patricia Moser Principal i3 Advantage



Christine Donaldson Vice President, Pharmacy HealthPRO



Ed Rubinstein
Director, Environmental Compliance,
Energy & Sustainability
University Health Network

Moderator: Neil Ritchie

Executive Director

Canadian Coalition for Green Health

11:45 AM - 12:15 PM Lunch Break

Managing Supplier Risks Effectively and Developing Strategic Supplier Relationship

Supplier partnerships when aligned around common values and interests, benefit all parties from the increase in shared accountability and the development of more tailored, effective supply chain solution.

- Engage suppliers and nurture relationships to ensure effective partnerships and risk prevention.
- Challenges companies face when looking to drive performance improvements in their supply base.
- What have you done to benchmark your supplier contributions and how has it contributed to your success?
- Supplier relationship management is important not only to the business but to the community and economy, what are your thoughts on this?
- Why should suppliers be seen as strategic partners who can drive product design, long term suitability, business continuity and growth?
- How do you make sure that your procurement complies with all relevant legal and regulatory requirements? How do you
 deal with conflict-of-interest concerns with clinicians who have research arrangements with suppliers?



Robin Simons
Director Procurement & Supply
Chain
Hamilton Health Sciences



Pooja Nagra Director, Supplier Relationship Management OECM



Tammy Quigley
VP, Operations
Shared Service West



Moderator: Danny Shields VP, Industry Relations Avetta

1:15 - 1:30 PM Break

1:30 - 2:30 PM

Becoming Resilient and Establishing an Effective Continuity Process

Supply chain resilience in navigating disruptions and meeting customer needs were brought to forefront during the pandemic. Ensuring the effectiveness of supply, maintenance of a product and continuity of services remains a major challenge.

- What is the role of the procurement organization?
- How can procurement be more proactive in identifying and mitigating risk exposure?
- · What are the risks associated with global sourcing?
- How to manage supply disruptions and shortages to ensure patient satisfaction?
- Develop a business continuity plan to ensure effective supply chain operations and disaster recovery plans.
- Solutions to ensure supply continuity.



Maria Cendou Director, Provincial Supply Chain Shared Health (Manitoba)



Tony Williams
Provincial Supply Chain Director
Central Health (NL)



Colleen Metge Associate Professor, Department of Community Health Sciences University of Manitoba



Moderator: Nancy L. Pakieser Digital Health Strategist, CISOM & Supply Chain HIMSS

2:30 - 2:45 PM Break

2:45 – 3:45 PM
Building Data Driven Supply Chains to Maximize Operational Excellence

Adoption of cloud-based technologies that can be coupled with supply chain data will drive transparency and insights needed to help make informed decisions and reduce cost of patient care.

- Leverage analytics to better understand product utilization and total cost of care.
- Utilize data to identify clinical variation, establish clinical integration, and optimize physician engagement.
- Improve analytics to enhance supply chain operations and logistics.
- Leverage data standards to manage and control product inventory and locate information.
- Collect more complete and accurate data that can be shared with suppliers
- Guide supply chain procurement and category management decisions



Jeff Porubcansky
VP, Services & Healthcare
Solutions
Cardinal Health



John Mavriyannakis Interim Lead, Strategy and Information Technology Supply Ontario



Mark Wheeler Director Supply Chain Solutions Zebra Technologies



Moderator: Raj Malik VP, Federal Affairs & Health Systems Medtech Canada

3:45 Closing Comments

4:00 – 5:00 PM Networking