

HEALTHCARE SUPPLY CHAIN CERTIFICATE

The Healthcare Supply Chain Certificate delivers state-of-the-art practice tools that enhance the skills of healthcare professionals and deliver value to their organizations. This first of its kind program comprises of 3 modules all delivered in synchronous, e-learning format for flexibility and convenience.

MODULE 1

Strategic Sourcing (12 lessons, 3 assignments and a final exam)

MEMBERS \$950

NON-MEMBERS \$1,250

This module provides a basic framework to assist in understanding and managing strategic sourcing initiatives in healthcare organizations.

LEARNING TOPICS

Spend and contract analysis | Competitive and non-competitive sourcing | The sourcing process | Contract award and management | Product standardization | Customer/supplier relationship management

MODULE 2

Maximizing Value and Performance (6 lessons and a final exam)

MEMBERS \$750

NON-MEMBERS \$1,050

This intermediate level module provides an in-depth look at advanced aspects of supply chain.

LEARNING TOPICS

Common tendering and contracting templates | Identification and discussion of procurement risk
Value analysis to support fiscal sustainability | Matching service levels with performance metrics
Key RFP elements and risks | Contract negotiation

MODULE 3

Process Reengineering for Healthcare Supply Chain Professionals (1 day)

MEMBERS \$495

NON-MEMBERS \$795

This final module focuses on process reengineering to increase value to the organization. Even minor changes in business process can have dramatic impacts on cash flow, service delivery and customer satisfaction.

LEARNING TOPICS

How to reengineer a process | The impact of culture, attitude, and behaviour
The difference between IT and business process | What to expect from the individual leading the process reengineering initiative



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CERTIFICATE OBJECTIVES

Health systems rely on supply chain teams to source and distribute all necessary medical supplies that provide safe and high-quality healthcare. During the COVID-19 pandemic, several major risk factors and underlying challenges came sharply into focus, from lack of resiliency to poor visibility and ineffective cost management across the entire supply chain.

The objective of the Healthcare Supply Chain Certificate is to assist healthcare leaders and their organizations in anticipating and preempting problems rather than continuing to react to them.

Best practices in supply chain management can help healthcare providers create a comprehensive strategy aimed at both the demand- and supply-side roots of the problem. Through the program, you will be introduced to practices that can reduce costs, increase supply chain efficiency and, depending on how it is implemented, build greater agility and resilience into the healthcare value chain.

WHO SHOULD ATTEND

Buyers, administrators and clinicians from hospitals, long-term care facilities, shared service organizations (SSO), group purchasing organizations (GPOs), or Local Health Integration Networks (LHINs).

Learners receive a digital badge upon completion. Completing the certificate offers credit exemptions towards the Supply Chain Management Professional (SCMP) designation program for Module 2 and Workshop 4.

Ready to enroll?

Contact education@supplychaincanada.com for registration or any course-related inquiries.