

<b>Job Title:</b>	Senior Manager, Transportation
<b>Position Number:</b>	CAN1204
<b>Reports To:</b>	Senior Director, Operations

**Job Purpose:**

Responsible for developing and implementing solutions for our mobile asset operations while solving for the needs of multiple stakeholders as it pertains to last mile logistics and fleet operations. This role manages all freight vendor relationships and will utilize data to select shipping partners and service levels that will maximize the delivery experience

**Duties and Responsibilities:**

- Develop and maintain relationships with all partners related to Last Mile Delivery, including fleet, courier and LTL/parcel and 4PL partners
- Work collaboratively with leaders across the organization on understanding the voice of the customer in order to effectively execute shipping decisions
- Oversee the internal fleet program including 3<sup>rd</sup> party agreements, replacement strategy, fuel and maintenance programs
- Negotiates contracts and agreements negotiations with parcel/LTL partners
- Develops systems and procedures that will ensure the company objectives are met related to productivity and financial goals
- Report on KPIs related to Last Mile Delivery including carrier performance, freight audit and pay
- Assists with, reviews, and analyzes the departmental budgets, and all financial expenditures and controls on an ongoing basis.
- Prepares recommendations and information for the annual budgeting process
- Provides insights for innovation, and participates in strategic projects as related to Last Mile Delivery

**Experience that Best Prepares You:**

- Bachelor's Degree from 4 year college or university, MBA preferred
- 8-10 years' experience in leading fleet, parcel logistics, quality and vendor management, transportation or last mile delivery
- Strong data analysis and program/application/business processes development experience.
- Prior experience leading cost reduction initiatives and eliminating the root causes of quality issues
- Experience negotiating contracts with large parcel/LTL carriers.

**Key Competencies:**

- **Think Strategically and Innovatively:** Identify and act on ideas which further the Company's strategic goals and business plan.

- **Plan and Execute for Success:** Identify and address root causes when solving problems. Work collaboratively with other departments and functional teams to coordinate effective solutions.
- **Act Collaboratively:** Communicate effectively across teams, functions and departments.
- **Communicate Effectively:** Communicate clearly and concisely and adjust communication style to improve performance
- **Demonstrate Respect:** Handle all business matters ethically
- **Be Accountable for Results:** Assume full responsibility for the consequences of one's behaviors, decisions and results.
- Self starter with strong follow through
- Excellent computer skills, strong MS Excel skills (power user)
- Close adherence to policies and procedures
- Attention to detail

**Working Conditions:**

The noise level in the work environment is usually moderate.

**Travel Requirements:**

N/A

**Physical Requirements:**

While performing the duties of this job, the employee is occasionally required to stand; walk; sit. Specific vision abilities required by the job include close vision, distance vision, color vision, peripheral vision, depth perception and the ability to adjust focus.

**Direct Reports:**

N/A

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<b>Approved by:</b>	
<b>Date approved:</b>	
<b>Reviewed:</b>	

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