

Senior Business Analyst – Retail Inventory Demand Planning

- PLA05693-21

Description

Make a difference! Become a key member of our growing, high performing Supply Operations team

Join our team

Our customers and our team deserve the best. That's why we pour our passion and effort into creating innovative, leading-edge supply chain solutions. We'll keep pushing ourselves to do more for our customers so they will have the best experiences in the world – now and in the future. We'll keep investing in our team so that our people grow with us.

TELUS Supply Operations purchases, manages and distributes all materials and services for our company from Network Infrastructure to TV, Internet and Wireless consumer products across more than 1,000 points of presence and direct to our customers. We are transforming how we deliver service to our customers and creating a competitive advantage for our company.

Your new team directly supports the Demand Planning, Vendor Supply Management and Purchasing for Consumer Retail Wireless accessories, smartwatches, audio, smart home solutions, Apple TV and more. We manage over 600+ points of distribution, both online and through our Corporate, Dealer and Retail networks.

Here's the impact you'll make and what we'll accomplish together

- You are a passionate and experienced Demand Planner who is ready to take on the challenge of helping to lead our team through a "Flowcasting" process and digital transformation
- You effectively leverage your knowhow of advanced retail inventory management methodologies and systems to identify and develop optimal demand and supply operating outcomes
- You are able to identify a business issue, analyze root causes, identify creative solutions, gain stakeholder support, and implement changes that have lasting value
- You can demonstrate a proven capability to engage key stakeholders and work across different business units leveraging the most appropriate collaboration tools to support virtual work styles

- You will partner with leaders and stakeholders to drive key strategic and transformational initiatives to ensure TELUS consistently outperforms our competition

Here's how

- Analyze, make recommendations, collaborate and effectively develop demand plans that improve our customer experience and reliability outpace the competition
- Successfully identify, develop and implement process and system opportunities that tap into the full potential of our Blue Yonder/JDA demand and supply planning system capabilities
- Collaborate with internal and external stakeholders to drive improvements that deliver optimal outcomes
- Provide robust Demand Planning discipline including performance tracking, risk mitigation and ROI
- Actively listen and engage in personal and professional development for one's self and peers, embracing TELUS values and supporting our diverse and inclusive culture

Qualifications

You're the missing piece of the puzzle

- Excellent reporting and analytical skills
- Able to provide insights from data and communicate these effectively to all stakeholders.
- 5+ years experience in senior supply chain (demand/supply) planning roles or supply-chain related roles, preferably within the telecommunications and/or the Consumer Retail industries
- Deep understanding of demand and supply planning attributes and KPIs, also financial aspects of inventory planning
- Experience using advanced demand and supply planning software tools, like Blue Yonder/JDA and SAP to design and deliver efficient and highly reliable operational outcomes
- Demonstrated achievements in identifying and implementing business process improvements
- Confident in engaging a broad set of stakeholders and collaborating with all levels of the leadership team
- Proven influencing and communication skills
- Bachelor's degree (in a related discipline)
- Great-to-haves

MBA

- Blue Yonder (formerly JDA) subject matter expertise
- Supply Chain certification such as APICS, CSCP or CPSM
- SAP WM & MM experience
- Modern BI platform experience (e.g. DOMO or Tableau)

- Project/Change management experience
- Training and Development/Coaching experience

A bit about us

Our business is connecting Canadians. Our social impact is using our world-leading technology to create meaningful change, give back to help communities thrive, and help those who need it most. When you join our team, you're helping us make the future friendly. We're committed to diversity and equitable access to employment opportunities based on ability —your unique contributions and talents will be valued and respected here. If this role sounds like a fit for your skills and interests, please visit www.telus.com > careers and search for job # PLA05693-21. Also check out our other exciting Supply Chain opportunities.

Primary Location

: CA-ON-Toronto

Other Locations

: CA-ON-Scarborough